

** This message is being sent to all EDFacts Submitters - also available online at www.ed.gov/edfacts/support.html **

Reminder: EMAPS Assessment Metadata Survey Webinar

The purpose of this webinar was to convey what states need to know about the new EMAPS Assessment Metadata Survey. The EMAPS Assessment Metadata Survey collects and stores assessment metadata for files C175, C178, C179, C004, as well as C171 (Flexibility Subgroups). This information is necessary to pre-populate key parts of section 1.3 of the Consolidated State Performance Report (CSPR) and to calculate the percentage of students considered proficient for the public assessment files.

This webinar was held on Monday, July 14th.

The full PowerPoint presentation used for the Webinar and the Questions Log are attached to this support update.

The following are links to download the recordings of the session and the full PowerPoint presentation:

PPT: <https://www.mediafire.com/?wjr4q57i17z19yq>

Recording: <https://www.mediafire.com/?d20w07kt5ivkt6v>

Reminder: PSC Online Meeting with States for July

The July PSC Online Meeting with States was held on Wednesday, July 16, 2014. After a brief update on facts and figures, the Department of Education gave a presentation regarding preparations for the upcoming EDFacts Meeting.

The full PowerPoint presentation used for the Webinar is attached to this Support Update. The Questions Log from the Webinar is being finalized and will be included in a future support update.

The following are links to download the recordings of the session and the full PowerPoint presentation:

Webinar: [Recording](#)

PSC: [PowerPoint](#)

ED: [PowerPoint](#)

Reminder: 2014 EDFacts Coordinators Meeting at NCES STATS-DC Data Conference

If you have questions about logistics for the meeting, contact Melanie Blevins, AEM Corporation, at Melanie.Blevins@aemcorp.com or (703) 464-7030 x 6051. Travel instructions were sent out through the Communities360 listserv.

Upcoming Due Dates

There are no upcoming files due

NOTE: *When a state is granted an extension request to submit a specific file later than the due date, this does not mean that the due date itself has changed.*

EDFacts System Status

This is to provide the current status of the EDFacts Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status: ESS system is up and running

Files Received: 50 Files Processed: 27 (3 superseded, 20 had errors)

Average File Processing Time: The average processing time was 1 minute, 18 seconds.

Support Issues, Solutions, and Metrics

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

There are no new issues affecting multiple SEAs.

There are no new or updated knowledgebase articles:

Average Time to Resolution (excluding weekends, 6 week rolling average)

Tickets requiring escalation: 13.602 days

Tickets not requiring escalation: 1.004 days

Response time to e-mail inquiries: 0.009 hours

Thank you, PSC

EDFacts Partner Support Center

Telephone: 877-457-3336 (877-HLP-EDEN)

Fax: 888-329-3336 (888-FAX-EDEN)

TTY/TDD: 888-403-3336 (888-403-EDEN)

EDEN_SS@ed.gov

www.ed.gov/edfacts/support.html

For general feedback on PSC support, contact: [Joe Murphy](#)